

A Comparative Study on the Relationship between Nurse and Patient's Relationship from Nurses 'and Patients' Point of View in Emergency and internal Units of Educational Centers in Ardabil University, Ardabil 2018

Abstract

Introduction and Aim: The purpose of this study was to compare the relationship between nurse and patient from the point of view of nurses and hospitalized patients in emergency and internal wards of Ardebil educational centers, 2018.

Materials and Method: The present study is a descriptive cross-sectional study that has examined the viewpoints of hospitalized patients in emergency and internal ward wards and nurses about the relationship between nurses and patients. The study population was hospitalized patients and nurses working in emergency and internal wards of educational centers of Ardabil city patients were recruited through convenience sampling and all nurses working in these wards were recruited through census method. The sampling was continued until patients had reached the maximum number of samples required to reach 400 samples. Patient-nurse communication questionnaire was used for data collection. Data were analyzed by SPSS software using one-sample t-test, t-test, and two-way ANOVA.

Findings: The mean score of nurse-patient relationship was 3.96 from patients 'point of view and 3.74 from nurses' point of view. There was a significant difference between the mean scores of nurse-patient relationship from the perspective of nurses and patients in emergency and internal wards of Ardabil educational and medical centers And the mean scores of nurse-patient relationship with patients were higher than nurses ($P < 0.05$). There was a significant relationship between patients 'degrees and nurses' gender with the nurse-patient relationship ($P < 0.05$).

Conclusion: The results showed that although the relationship between the nurse and the patient was better than the nurses from the patients' point of view. However, considering the importance of the relationship between the nurse and the patient and also that nurses are the main pillars of communication, more attention should be paid to the dimensions of nurses' communication skills.

Keywords: Nurse-patient relationship, Comparison of situation, Emergency, Ardabil educational centers